Latimer, Becky

/A 28516~

From: Latimer, Becky

**Sent:** Wednesday, June 12, 2019 11:15 AM

To: 5
Subject: Docket Number 2018-358-WS

Dear Ms. Cheryl Jean Saylor,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at <a href="https://www.psc.sc.gov">www.psc.sc.gov</a>.

• <u>Docket No. 2018-358-WS</u> - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <a href="https://dms.psc.sc.gov/Web/Email">https://dms.psc.sc.gov/Web/Email</a>; or you can follow the individual Docket at the link listed below:

<u>Docket No. 2018-358-WS</u> - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <a href="https://dms.psc.sc.gov/Web/Dockets/Detail/116911">https://dms.psc.sc.gov/Web/Dockets/Detail/116911</a>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer
Clerk's Office/Administrative Coordinator
Public Service Commission of South Carolina
803-896-5100

Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, SC 29210

#### LETTER OF PROTEST

## In Docket <u>2018-358-WS</u>

<b>Date</b> : June 11, 2019		
Protestant Information:		
Name: Cheryl Jean Saylor		
Mailing Address:	**************************************	
City: Lake Wylie	State: South Carolina	<b>Zip</b> : 29710
Phone:	a same a same	
E-mail: {	4	

### 1. What is your connection or interest in this case?

I am a customer of the currently named water company Blue Granite (formerly South Carolina Water) and have been for the last 11+ years.

I have been a home owner for many many years in other states and have yet to ever pay water bills for a family of four amounting to the cost (\$142 last month for two people and we don't water lawns etc.) I have had to bear from this company. In other states there was not a large body of water within walking distance of my home where my home water was obtained (had to be piped great distances to our homes). Never ever have I experienced black residue in the drains in my sink and or on the exterior of the water source (spigot). It is disgusting to think the water that I am supposed to drink comes from that source.

#### 2. Please give a concise statement of your protest.

I very much object to paying for water that I have not used!!!!! It certainly does not seem like fair business practice to charge me for water the company THOUGHT I might use but did not use! I also expect that the water I would drink would certainly not accumulate BLACK residue on the spigot!

# 3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony?

I do not wish to make an appearance at a hearing in the proceeding. However, I would certainly hope that there would definitely be a hearing where the customers of Blue Granite can explain the problems they are having and be able in person to protest the costs that this company passes on to their customers based on their own problems in managing the water.